



Book with Peace of Mind & Flexibility

Considering the ongoing uncertainty surrounding the International Global COVID-19 pandemic, we have amended our cancellation policy/booking terms and conditions for 2021, offering the peace of mind to all considering one of our wonderful, customised tour packages.

As we continue to follow Government advice and guidelines in relation to the Covid-19 Pandemic for International and Domestic travel, we are committed to give reassurance and flexibility to all our valued clients.

If you are considering booking one of our tour packages, it is only natural you may have concerns and questions when it comes to booking a tour in advance. Therefore, Brack Tours have amended booking terms and conditions to allow greater flexibility and peace of mind when booking your land Tour Package.

If Government guidelines or travel restrictions where to change from the time of your booking that could affect the delivery or experience of your tour package, you have up to 14 Days before your travel dates to cancel and get a full refund OR Exchange for a Brack Tours travel voucher with no validity restriction.

Current 2021 booking payment plan: -

- At time of booking, a **Deposit of £200 per person** is required to secure your reservation.
- For Private Bespoke Tour **Group Tour deposit of £600 total** is required to secure your reservation.
- **Final payment is due by at least 30 days from tour commencement date** unless otherwise specified at time of booking confirmation.

Cancellation Penalties: -

- **UP TO 45 DAYS BEFORE TOUR DATE:** - Full refund on deposits if you wish to cancel for any reason up to 45 days out from your tour date.
- **UP TO 30 DAYS BEFORE TOUR DATE:** - Transfer deposit to an alternative tour or date with Brack Tours OR receive a credit voucher for future use with no expiry date for redemption of credit.
- **29 TO 14 DAYS BEFORE START OF TOUR:** -75% of total price (**unless Covid restrictions apply**)
- **LESS THAN 14 DAYS OF TOUR DATE**-100% of total price.

Tel: Northern Ireland + 44 28 3044 5060 Ireland + 353 91 452 153 Mobile +353 86 3616935

E-mail: mail to: info@bracktours.com

Web: <http://www.bracktours.co.uk>

The Hub | 6 Margaret St| Newry | Co. Down | BT34 1DF | Northern Ireland
Brack Tours LLC | 133 Washington Street #524 | Dover | NH 03820 | USA

Brack Tours is a member of ITOA, the Incoming Tour Operators Association of Ireland, whose membership represents Ireland’s premier inbound tour operators committed to the highest professional service and promotion of tourism standards for health, safety, and sustainable tourism development. We are committed to programming ONLY with accommodation and hospitality businesses, visitor attractions and transport providers who have been accredited with their specific safety charter.



The UK industry-wide “We’re Good to Go” mark provides full consumer confidence for operator adherence to government and public health COVID-19 guidance for businesses, attractions and destinations across the United Kingdom, in conjunction with Visit Britain.



The Ireland “Safety Charter” check mark is displayed by tourism businesses who have committed to implement and uphold stringent guidelines for COVID-19 health procedures as developed by Fáilte Ireland, the National Tourism Development Agency of Ireland

For further details on our current terms and conditions telephone +44 28 3044 5060 or 00353 91 452 153 or email info@bracktours.com and a member of our Brack Tours team will gladly assist with any queries or concerns you may have.

NB: All airline bookings will be subject to their specific terms and conditions at time of booking. Therefore, it is important you check those terms and conditions with your specific carrier before committing to book flights.

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